

# Abilene State Supported Living Center

#### **OUR MISSION:**

To empower people to make choices that result in a life of dignity and increased independence.

## **AbSSLC News**

Abilene SSLC

Week of January 15th, 2024

#### 2024 HSCS Awards

Scan the QR Code (or click this <u>Link</u>) to submit your nomination for this year's awards!



Phish



#### AbSSLC Leadership Development Tier III Registration

Registration for Tier III is now open! We are seeking those that lead a segment of our campus operation and contribute to the success of quality services.

Supervision of teams is not a requirement for application. Leaders seeking higher levels of responsibility and campus involvement are encouraged to apply @ https://forms.office.com/r/NJK4urmq11

Deadline is Friday, January 19th @ 5pm

Have you completed the 2024 Survey of Employee Engagement? Check your email!

#### We want to hear from you!

Click the <u>link</u> or scan the code to let us know your questions or tell us your ideas and thoughts to make AbSSLC an even better place to live & work!



#### Price Increases @ the Diner

If you have eaten out (or gone grocery shopping) lately, you know that prices for almost everything food related have gone up. Items purchased for the Diner are no exception – we have seen some fairly dramatic increases.

On February 1<sup>st</sup>, we will be raising prices on almost all items sold at the Diner. We have worked hard to keep the increases as small as possible while still (as required) covering the cost of items sold. An updated menu will be published later this month.

It can be hard to change the items sold at the Diner (the joy of running a small restaurant using a state contract) but we love your suggestions! Please don't hesitate to let us know the best way to serve you (but no – we can't do a drive-in window!).

### 'gone Phishing

Phishing emails – emails that look authentic but are fake – Continue to come in daily to mailboxes across campus. Many times these look like they are coming from legitimate addresses or deal with state business but instead they are emails trying to get your account information, fraudent bills, etc.

When you see email from someone you don't recognize (basically those you don't normally deal with) you should be cautious before opening it and **never** open any attachments. If you think it's suspicious, you can left-click the "Phish Alert" button on your email to report the email to HHS Information Security.

#### **Shout Outs!**

Shout Out to our new Instructor @ FCT/D! Jonathan is doing an amazing job! He has jumped right in and is helping everywhere he can, absorbing every bit of information while doing so. He has taken the initiative to ask questions about everything and anything possible. He has a wonderful attitude as well accompanied along with a great sense of humor and has already participated in helping teach classes and doing physical check offs which has been such a help and welcomed as we are extremely busy. Just wanted to put it out into the universe that our new instructor is doing an amazing job and deserves some acknowledgement and praise.

I would like to express my gratitude for **Ashlee** being able to work in Risk Management while on Transitional Duty. Although I know it is a burden to have her away from the area and not working her full duties, she has done an AMAZING job helping in Risk Management. She does what she is asked without complaint. She learns very quickly and communicates well with my everyone. She works well with others and even was calm when an individual came to see her today and was able to assist and redirect him out of Risk Management without issues.

Shout Out to Elia Navejas and Marcela Hernandez from the Sewing Room. I recently needed some modifications to a banner being produced for an upcoming project. As soon as I walked into the sewing room, it was obvious of the kind spirit of both of these ladies. They were very professional and also welcoming. I've never met them before, so it was refreshing to get such a nice welcome and quick resolution to my concern.

Shout Out & a Huge Thank You to **Jennifer Grant** for aiding in a fast rehire that gave much needed help to the nursing department. Thank you for your hard work and dedication.

Want to give a shout out to **Kimberly** and **Quintin** from 596 Walnut. I was at the home completing monitoring and the home had recently moved. Things were still in the beginning stages. Their positive attitudes were awesome. The mealtime sit up was not ideal. However, they handled it like a pro. In addition, I went there to do my buddy home monitoring and the staff were calm and handling the move very well. If they were super stressed, they were not showing it. So many people showed up to help them. I know that was greatly appreciated.

Shout Out to **Linda** & **Donna** from the Switchboard. They recognized that the campus mailroom hadn't been updated in a long time and took the initiative to clean and reorganize the entire room! Their work makes it easier for everyone to find things and be more organized! Their work is notice and appreciated!

I wanted to give a shout out to the **Grounds Team** for always being helpful especially with the Christmas time task of not just putting up the decorations but helping the homes (6400 Plum) with getting heavy stuff put away. The Grounds team I know stays busy but no matter how busy they are during their day; they always stop to help and that is greatly appreciated. Thank you, guys, for everything you do!

#### **Shout Out!**

Have you seen someone do the above & beyond or just want to recognize great work?

It's easy to do a Shout Out!

- Email Jeff Goza with their name and your comments
- Text their name and your comments to 325.370.4525

Let's **Shout Out** and recognize others!