



TEXAS
Health and Human
Services

★ Abilene State Supported Living Center ★

OUR MISSION:
To empower people to make choices
that result in a life of dignity and
increased independence.

AbSSLC News

Abilene SSLC

Week of October 10th, 2022

COVID19 Testing

Round 1 - Tuesday, October 11th

Round 2 - Thursday, October 13th

Feedback Form @ AbSSLC.org

At the suggestion of the 2022 Tier III Leadership Development class, a new way to give your **Feedback** to make AbSSLC an even better place to live & work has been added! To give feedback, look around your home/department for the QR Code to access the form, go to AbSSLC.org and click "Feedback" or click this [link](#).

Unless you choose to add your name (and/or email), the feedback you give is **100% anonymous**. What you enter is emailed to the facility from the website but your name is **not** included!

Feedback Form

Your feedback (on whatever subject you wish to talk about) is welcome and appreciated. If you would like a direct answer, please provide an email address.

Name & Email are **not** required!

Contact form

Name (Optional)

Email (Optional)

Message: *

Note: Fields marked with * are required

Please be aware that the contents of this form are not encrypted

Your feedback is welcome and appreciated!

Campus Computer/Phone Outage

We will lose computer & phone service from **6pm-630pm** on **Wednesday, 10/12**. This will affect all computers & phones on campus.

Please ensure the emergency number (**325.692.0606**) is known to all staff. This number will reach the Switchboard from any cell phone.

Life with the New Campus Entrance

The new campus entrance (Maple @ 1st) has been very successful during its first few days. Traffic has been flowing steadily past the check-in booth and we have seen very few instances where traffic is backed up.

You can make a big difference in how the process works going forward – and how fast you get on campus:

- Have your badge **out** and ready to display. Having it clipped to your mirror or shirt doesn't always let the person at the gate to see it. Having it your hand does.
- **Stay off of your phone!** We have seen several staff cross the yellow lines or almost go off the side of the road because they are so busy on their phone.
- Stay at 5mph or slower as you approach (either side) of the check-in booth. We have clocked cars doing 15+ as they approach. This is very dangerous.
- Most staff have a great attitude and a hello as they go through the gate. Others ... don't. If you would like a turn at the gate to see how it really works, we would love to have you! Your attitude reflects your character – make it a good one!

Shout Outs!

Shout Out to **Lori Ellerd!** I've appreciated working with Lori ever since she became a Supervisor at 6521 Peach. She's been great at communicating, coming in to help and much, much more. I truly feel like she is really turning that home around. Unit 1 is definitely blessed to have gotten her! I'm not sure how the voting system works when choosing the employee of the year, but Lori has my vote!

The following was received from The AbSSLC Family Association:

A huge SHOUT OUT to **everyone** involved in putting the Family Day Picnic together. It was a great success, and is another reminder to all of us families how fortunate we are to have such a wonderful staff at the Abilene SSLC to provide a home and community for our loved ones. Words cannot express what a blessing you are to us. Thank you for everything you do.

The following received the following from a family member of someone living at AbSSLC:

Shout out to the **Amazing Staff!** What a great Family Meeting and Picnic last week. We are blessed to be part of the AbSSLC family. God bless.

I would like to do a shout out to all of our **Behavior Coaches**. They have gone above and beyond assisting with coverage on the homes & active treatment while still assisting with crisis calls both on and off campus. Many do not know just how much work goes into being a behavior coach under normal staffing conditions and now that they are also assisting with coverage. They always make themselves available whenever we something additional is needed. So here is a HUGE shout out to our coaches - they are definitely the best!! 😊

Shout Out to **Marty Underwood!** She brought donuts to the gate staff Friday to thank them for their efforts in helping keep us all safe!

I want to give a huge shout out to **ALL of the nurses in Unit II** for being such great team players! They get doubled on the homes all the time, cover for each other, pick up more than the required extra shifts, and hardly complain. I appreciate all of their hard work and the compassion that they have for the individuals that we serve!

Answers to your Feedback!

Have you ever thought about leadership training for current leaders that is not optional to apply for? Team building exercises? I know it may be hard to do as a whole with all departments but possibly breaking them into smaller groups.

We are currently working on a concept to coordinate with other facilities to provide a "Regional Conference" where leadership training can be provided, as well as other types of training and idea sharing. We hope to have our first one in 2023.

Many times, things are just sent to Department heads and is not always passed down. Such as things that the supervisor's needs to know. Why can't it just go to them directly as well.

Communication across campus is actually the project being undertaken by the Tier III Leadership class currently in-session. We know that this can be an issue and are actively working on it.

Shout Out!

Have you seen someone do the above & beyond or just want to recognize great work?

It's easy to do a Shout Out!

- "Reply" to any of the update texts you receive through the AskAdmin Text Group
- Email Jeff Goza with their name and your comments
- Text their name and your comments to 325.370.4525

Let's **Shout Out** and recognize others!